# STAKEHOLDER ANALYSIS TABLE

This is a table that identifies key stakeholders, their roles, concerns, pain points, and success metrics.

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| **Stakeholder** | **Role** | **Key Concerns** | **Pain Points** | **Success Metrics** |
| **Patients** | Schedule and manage appointments | Easy booking, reminders | Long wait times, double booking | 90% successful appointment rates |
| **Doctors** | Provide consultations and manage schedules | No scheduling conflicts | Overlapping appointments | 100% accurate scheduling |
| **Administrators** | Manage all system operations | Efficient appointment handling | Manual tracking errors | 80% reduction in admin workload |
| **Receptionists** | Assist in booking and managing records | Quick access to patient info | Paper-based scheduling issues | 50% faster appointment processing |
| **IT Support** | Maintain and update the system | System stability and security | System downtime, slow updates | 99% system uptime |
| **Hospital Management** | Oversee hospital operations | Efficient patient flow | Poor resource allocation | 20% increase in appointment efficiency |